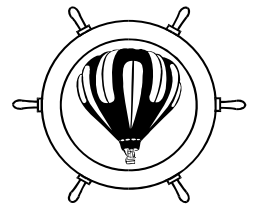


SKY SAIL BALLOONS INC.

2805 Carpenter Pringle Rd. Ashville New York 14710-9763
(716) 782-2280



Ride the wind, touch the sky, get a new perspective on life.

Once you purchase ride certificates it is up to you or the certificate recipient to call us to reserve your flight date. We pride ourselves on personalized service. A free flight ride for two or more people with us will be a private ride; we can take up to four people, (subject to weight limitations). Additional riders may be added by you, on the day of the flight.

Our sightseeing rides originate from various sites surrounding beautiful Chautauqua Lake. We frequently fly over part of the lake, though we do special request flights over requested sights with enough advance notice. Evening flights originate about three hours before sunset. The actual flight lasts about an hour but we suggest that you block out three hours for the full experience. There are a number of things that can prolong the excursion. Sometimes we need to wait for winds to calm in the evening, sometimes pack-up takes a little longer than other times, sometimes there aren't any landing fields nearby after an hour, sometimes the wind aloft carry us for extended distances making for a longer return drive, and sometimes the flight is going so well that we fly a little longer than we need to.

The temperature aloft varies about three degrees per 1000 feet. We rarely fly higher than 3000 ft. So the very great likelihood is that the surface temperature will very more as things cool down in the evening than we would experience in flight. If you're dressed for the cooler sunset time temperatures, you should be comfortable aloft.

We recommend that you wear long pants and closed toe shoes, both to protect you during a potentially bumpy landing, and to make it tougher for insects to have a meal. Bug repellent is not a bad idea. Bugs seem to be most aggressive in the evening when we are packing up.

Cameras are welcome during the flight but are conveyed at your own risk. Your first responsibility is to brace yourself for landing. Cameras particularly large ones can complicate that. We specifically decline responsibility for cameras and electronic gear. It's nearly impossible to capture the awe and grandeur of a balloon flight with a camera but that never stops folks from trying.

In the event that you will not be able to honor your reservation please be advised that if we are not notified 72 hours before the scheduled flight it will be treated as a late cancellation. (See terms and conditions)

If you have severe allergies and frequently take antihistamines or histamine blockers, it is not our experience that they present a risk at altitude. If you have any concerns consult your physician. We frequently land in freshly cut hay fields. It is likely better you pre-medicate if you normally do for extended outdoor activities.

Pets can not be carried aloft. Please arrange in advance for the care of pets and children not flying, we ordinarily do not recommend free flights for children under ten. They tend to get too fidgety standing in one place for over an hour. Additionally they are more subject to injury due to a heavy adult being jostled into them at landing. The Ground crew's first responsibility must be to the safety of the passengers and balloon. They are therefore not available to sit attending others.

You will be asked to fill out a medical questionnaire and certify your fitness for flight. You will also be asked to sign an acknowledgement of risk and waiver. The documents are available on this site for your review.

Please call us the day before your flight to get a weather preview and probable launch site and directions. Please also give us a contact number so we may contact you the day of the flight to confirm arrangements. The last updated full weather forecast before the flight is normally available at 2 pm local. We would intend to call you between 2:15 and 3:00 the day of the flight with a weather update and the plans for the evening.

If we can be of further assistance between now and the time of your flight please don't hesitate to call. The number above is an evening and weekend number, or you may call 716-326-7245 work days or the chief pilot's cell phone 716-665-1290.

Geoff Turner
Chief Pilot

Jenny Turner
Ground Crew Chief



Champagne Flights

Evening flights, year round, by appointment. All flights are weather dependent and are at the discretion of the pilot.

Rescheduled flights are subject to prior bookings.

9/13/07

TERMS AND CONDITIONS



- 1) **EXPIRATION:** Gift Certificates/Boarding Passes are valid for a period of one year from the date of issue. No refund of any kind will be made after the expiration date of the certificate.
- 2) **TRANSFERABILITY:** Certificates are transferable to other eligible passengers. The original expiration date applies.
- 3) **NON-REFUNDABLE BOOKING FEE:** A 50% Booking Fee will be retained on ALL refunds, (refunds will be made to the original purchaser only in the same form as payment was delivered)
- 4) **WEIGHT DISCLOSURE:** You are asked on the passenger information form to disclose your weight fully clothed. This is very important, for flights of four riders. If this weight is not conveyed in advance or is off by more than ten (40) lbs total for four passengers, your flight may be rescheduled. All flights are subject to weight limitations that vary with temperature, humidity and atmospheric pressure. Please check with us if you expect your party to exceed 900 lbs.
- 5) **LATE CANCELLATION:** Once a ride has been booked, if canceled by the customer with less than 72 hour notice, **NO REFUND OR REBOOKING WILL BE MADE.** Reserved rides, where riders do not show, or cancel with less than 72 hours in advance their card will be billed.
- 6) **FLIGHT DURATION:** Flights are typically approximately 1 hour in duration. If the flight must be terminated (at the pilot's discretion) in less than 30 minutes, the passenger will be offered either a 50% refund or another flight.
- 7) **TARDINESS:** Failure to be at the launch site at the appointed time will void the minimum 30 minute guarantee. Tardiness of more than 15 minutes in launch site arrival will be handled as a **LATE CANCELLATION.** (See 5)
- 8) **WEATHER CANCELLATION:** In the event of flight cancellation due to weather (at the sole discretion of the pilot), an alternate date will be scheduled for the balloon flight. In the event that this is not possible the above **TRANSFERABILITY** and **NON-REFUNDABLE BOOKING FEE** conditions apply.
- 9) **PASSENGER PHYSICAL CONDITION:** The prospective passenger is responsible for determining, their fitness and the appropriateness of their participating in ballooning activities, if necessary this should be done jointly with his/her physician. The medical survey portion of the passenger information form is intended to screen prospective passengers; however it is by no means all inclusive. If there is any doubt as to fitness with regard to the survey, or any other criteria, it is the prospective passenger's responsibility to assure fitness for flight. Any prospective passenger answering yes to any of the medical survey questions may be asked to present proof of their doctor's consent for them to participate. This should be done in advance of the scheduled flight. If flight fitness is in question just prior to flight, the prospective passenger will not be carried aloft. The above **NON-REFUNDABLE BOOKING FEE APPLIES.** No rebooking will take place if the ride has to be denied due to failure to assure fitness for flight. (You may wish to verify fitness for flight before booking your flight)
- 10) **NO SMOKING:** No smoking near the balloon, in the basket, in or near the chase vehicles.
- 11) **NO ALCOHOL:** No alcohol is permitted before the flight. Alcohol's effects at altitude are potentially dangerous. No passenger who is visibly intoxicated or whose breath smells of alcohol will be carried aloft. Arrival at the launch field in this condition will be handled as a **LATE CANCELLATION.**
- 12) **PASSENGER RESPONSIBILITY IN FLIGHT:** The passenger must understand the ground briefing, affirm that he/she understands the briefing, and follow the directions of the pilot throughout the flight.
- 13) **WAIVER/RELEASE/HOLD HARMLESS:** Hot air ballooning does involve some risks, and hazards due to the nature of the flight and outdoor activities on rural property. You will be requested to sign an "Acknowledgement of Risk & Responsibility / Waiver / Release / Hold Harmless Agreement" prior to your flight.